

Ordering Your Pictures

Overview

After your pictures are ready for viewing 1-3 weeks after your session, you will be notified by e-mail or phone. You will then either set up a presentation in studio or Brittney will post your pictures online for your viewing. (if your pictures are put online you will receive a link and password to access your images.) After you have viewed your images you will have two weeks to place an order and qualify for the discounted prices, listed on the Print Options sheet in the red box. After you have placed an order before the end of the 2 weeks you are locked into that price bracket and are able to order anytime after the first order and still receive those prices. (Prices are changed from time to time, and the prices that are currently in use at the time of ordering will be used.)

Ways of Ordering

You will do your ordering directly through Brittney, since you have already paid the minimum order, you will have a credit that will need to be applied to your final balance. YOU CANNOT RECEIVE YOUR CREDIT IF YOU ORDER ONLINE. Brittney can only apply your credit when you order either directly in studio, through e-mail, or by phone. If you are coming in studio to view, you are able to place your order that same day and how all of your images are going to crop. If you have your pictures online, friends and family are welcome to place their order directly online. To order by e-mail, send the image #, quantity and size to heiter@mac.com. When you are calling with your order have your image #, quantities, and sizes ready to go.

Presentation Session

In order for Brittney to help you in the best way with your selections, please come prepared for your presentation session. For this session you will need to bring a wish list of pictures you are needing. Such as what sizes and quantities. Don't forget to make a list of everyone who you are getting pictures for (Grandma and Grandpa, Aunt Betty, Uncle Jim, Cousin Jack, and any siblings?)

Large Portraits and Wall Collages

If you are interested in purchasing a large portrait for your home gallery, please make sure Brittney knows. The first step in determining a size will be to figure out where you would like to put it. You will then need to measure the available space. Think if you would like it to be portrait or landscape when you hang it on the wall. After you have measure and determined orientation, look at the colors you have decorated with in your home, see what you would like best, black and white, sepia, a wall collage, color? Once you are in the studio and ready for ordering, Brittney will assist you with the rest.

Framing

Lots of framing options are available. Brittney would love to assist you. If you would like an in home consultation she is available if you need help picking the right colors, textures, styles, etc. Brittney can help you pick the best selection to show off your portrait, for your own home gallery. When picking out frames it is best to wait until the print has arrived so you are able to compare the framing samples against it.

Final Ordering

After your orders have been placed, most prints are available for pick up 2-3 weeks later. Some larger prints and special products make take additional time. If you need things sooner than the promised time frames above, Rush orders are an option. The rush fee is based off of your order. Ask Brittney for a quote, or if you are concerned your portraits may not be ready for your deadline, please ask Brittney and she will do everything possible to make sure it is ready on time.

What if I need more pictures in a year?

All of your portraits will be available for reorder up to 4 months after your session. After the 4 months the pictures are taken off the main hard drive of the computer and stored on multiple backups. Pictures are not guaranteed to be here forever, but they will be here for many years, unless there is a natural disaster. If you come back in after the 4 months and need more pictures there is a re-uploading fee, to access the images, of \$35.